





Contacts

Moscow Transport service centres

The Moscow Transport service centres in Staraya Basmannaya Street and 1905 Goda Street operate on a one-stop shop basis. Here, users can obtain advice on all issues related to parking, public transport operation, fares, and cycling zones.

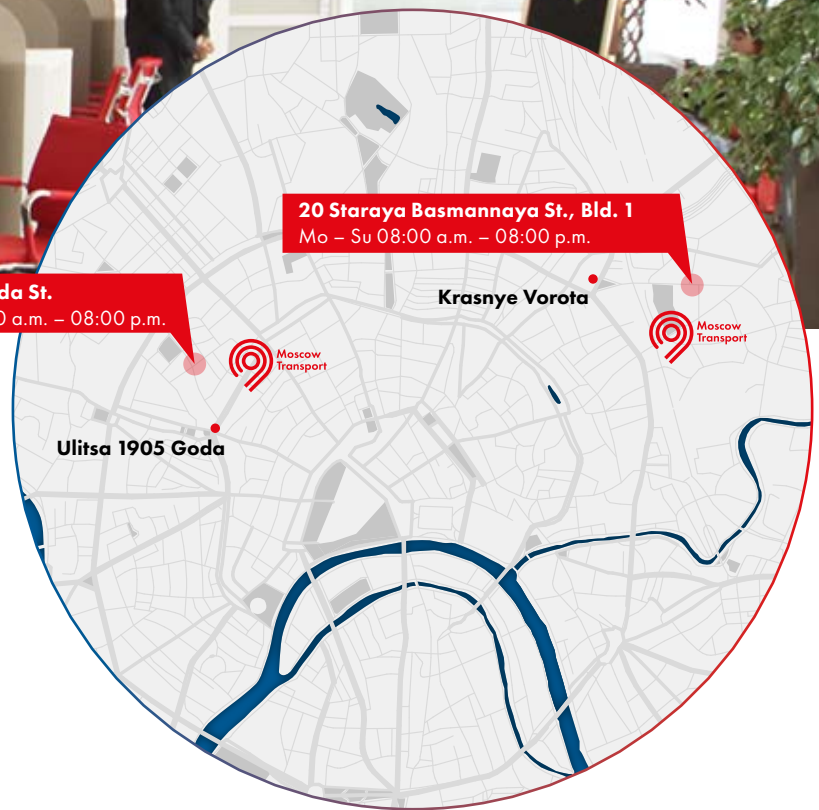
 **> 260,000 visitors**
served by the service centres in 2017

 **3 min.** – the average waiting time




25, 1905 Goda St.
Mo – Su 08:00 a.m. – 08:00 p.m.

20 Staraya Basmannaya St., Bld. 1
Mo – Su 08:00 a.m. – 08:00 p.m.



Moscow Transport contact centre

The Moscow Transport contact centre can be reached by calling **+7 495 539 54 54** or **3210** (Beeline, MTS, MegaFon, Tele2). The centre's operators are ready to answer any transport-related questions from Moscow residents, including on: metro operation, surface transport schedules, routes, and fares, parking permits, and so on.

 **> 2.2 million calls**
were handled by agents of the Moscow Transport contact centre in 2017

Unified transport portal

The unified transport portal offers all the information passengers need. Passengers can use this website to choose an optimal route and fare for their trip, top up their Troyka cards, find out the arrival times of surface public transport, intercity buses, suburban trains, and Aeroexpress, as well as verify a taxi driver's licence, check for road congestion, apply for support at the Passenger Mobility Centre, and receive many other services.

www.transport.mos.ru/en



 **1.5 million** unique users
of the Moscow Transport portal in 2017